

FCSE0001F0751001 001428730400 13 06
DCSS - SOUTH MCPA
PO BOX 40458
PHOENIX, AZ 85067-0458

(602) 252-4045

CUSTODIAL TEST TEST
1901 W MADISON ST APT 00000
PHOENIX, AZ 85009-5287

October 16, 2024

Katie Hobbs
Governor


DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Angie Rodgers
Director

RE: and NONCUSTODIAL ATLAS TEST
AZCARES No.: 001428730400

Dear CUSTODIAL TEST TEST:

The Division of Child Support Services (DCSS) strives to maintain a mutually positive relationship when interacting with our customers. Due to your rude, threatening, and/or abusive behavior toward a DCSS employee on , the DCSS has determined it is best for all future communications with you to be in writing only.

Communicating in writing will ensure there is no miscommunication, all your requests are addressed in a timely manner, and all concerns maintain a safe and respectful interaction.

From this point forward, DCSS staff will be directed not to discuss your case with you on the telephone or in person. If you attempt to contact the DCSS either in person or by telephone, you will be redirected to submit your questions and/or concerns in writing. Any further actions deemed threatening or abusive may be referred to law enforcement.

PLEASE NOTE: To better serve you, you may contact the DCSS via the Child Support Services portal on our website, however, the use of rude, threatening or abusive language will result in termination of this online method to communicate with us in the future.

To contact the Division of Child Support Services (DCSS), you may visit our website at www.azdes.gov/dcss or you may address your inquiry to:

Division of Child Support Services
P.O. Box 40458
Phoenix, Arizona 85067-9917

Sincerely,

Heather D. Noble
Assistant Director, IV-D Director
Division of Child Support Services



FCSE0001F0751001

M/D 7324 • PO BOX 40458, PHOENIX, AZ 85067-0458 •
Telephone (602) 252-4045 • Fax (602) 353-5711 • www.azdes.gov

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HDN:

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

DRAFT

